

# CAPRIVI CAR HIRE

e-mail:info@caprivi.com.na

Tel: +264 61 256323/ A/H 081-129 3355/ Fax +264 61 256333  
Reg. NO 0700210-01-05  
**MEMBER OF CARAN**

P.O.BOX 1837  
WINDHOEK  
NAMIBIA

Dear Client,  
Please note as follow:

## **Transfer:**

Transfer times are specified by Caprivi Car Hire.

Two transfers are included in the rental.

Additional transfers will be charged N\$ 480.00 ( including delays or changes independent of the shuttle times).

## **Fuel Level:**

On the day of takeover the Fuel level will be noted down. On day of drop off the vehicle should be have the same fuel levels.  full  3/4  1/2  1/4  empty

**Caprivi Car Hire is not obligated to give refunds for fuel.**

## **Use of the 4x4 mode:**

The following maximum speed limits are not allowed to exceed, when using the 4x4 mode:

„ H4 “ (High range)	<b>60 km/h</b>
„ L4 „ (low range )	<b>30 km/h</b>

**Switch the four-wheel drives H4 and L4 only with standing vehicle !**

**The L4 is generally allowed only for a short-term use in deep sand, steep inclines as well as steep declines !**

**It is not allowed to use the 4x4 mode (H4 & L4) on tar roads and good gravel roads !**

By using the 4x4 incorrectly/permanently (negligence), the client will be charged for the resulted damages to the driving unit.

## **Speed limits:**

The renter must keep to the prescribed speed limitations:

Tar Roads: **120km per hour** ( Toyota Hilux Double Cab,Kia Sportage and Land Cruiser Stationswagon)  
**100km per hour** (Land Cruiser Bush Camper and Toyota Quantum Bus )

Gravel and Sand Roads: **80km per hour** ( for all vehicle types )

**If the vehicle is damaged due to over speeding, the renter is liable for the total damage incurred.**

## **Refunds:**

Refunds for repairs, replacement tires or parts will only be granted if permission was given by Caprivi Car Hire.

Also, refunds are only possible if the Invoice is issued to **Caprivi Car Hire / Africa on Wheels.**

The renter is obliged to hand over the old items to Caprivi Car Hire, such as; battery, gas bottle, etc. If this is not the case, we will not refund the item.

## **Damages caused by the renter:**

Every damage resulted by the renter to the vehicle will be charged to the client up to the agreed excess amount or will be deducted from the excess-security. Excluded are damages caused by reckless or negligent driving.

Tow in Cost will be charged directly to the client.

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Date / Signature

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## **Damages due to negligence:**

In case of an accident due to negligent driving ( e.g.: drunk driving, speeding, night driving outside towns, off road driving like dune driving, water driving, towing, sandblasting etc.) the full damage costs will be charged. The excess is cancelled as well as also the reduction of the excess by an additional insurance like REW, SEC 1 or SEC 2.

When driving distances through water and especially through mud or getting stuck, there is a risk of consequential brake and differential damages, which could be charged to the client.

Caprivi Car Hire reserves the right to charge a Handling fee of N\$ 350.00 per Damage claim or Traffic offences ( Speeding Tickets, Parking Tickets ) and also reserves the right to deduct the amount directly from the clients Credit Card after a notification via Email has been send.

## **Accident:**

**A police report is necessary, so that insurance claims can be made.**

In an accident, the renter/driver has to submit an official translation of non-English language driving license. Without this, all insurance coverage will be voided and the damage will be charged in full to the renter/driver.

In case of accident due to negligence or self-inflicted, the rental agreement of the crashed vehicle is invalid. A replacement vehicle can be provided depending on availability. If this possibility exists, a new rental contract is completed.

The towing cost for the crashed vehicle will be charged directly to the client.

## **Tire Pressure:**

The renter / driver must comply for their own safety following tire pressure of the vehicles:

Vehicle Type	Pressure FRONT	Pressure BACK
Toyota Hilux Double Cab	2,0 Bar	2,0 Bar
Fortuner or Land Cruiser Stationwagon	2,0 Bar	2,0 Bar
Toyota Land Cruiser Bush Camper	2,4 Bar	2,8 Bar
Toyota Quantum	2,5 Bar	2,5 Bar
Toyota RAV4 / Suzuki Vitara	2,0 Bar	2,0 Bar

## **Cleaning of returned vehicles**

In case of heavy pollution of the vehicle interior and exterior cleaning fee of N\$250.00 will be charged to the renter.

## **Drop Off the vehicle:**

On day of return of the rental vehicle a quick check is carried out.

Caprivi Car Hire reserves the right only after full mechanical inspection of the vehicle and inspection of the camping gear to declare the vehicle to be in order. The renter will be notified within 3 working days after the vehicle return by e-mail.

Until then, the company Caprivi Car Hire has the right to access the credit card deposit, should damages be found after inspection of vehicle and camping equipment.

If the vehicle is returned badly scratched ( for example: Bush scratches), Caprivi Car Hire has the right to charge a Polish Fee of 800.00 N\$.

## **General:**

All vehicles of Caprivi Car Hire are equipped with a "Black Box". The black box stores the route driven and the speed. This instrument is used to protect the renter and the lessor for any misunderstandings etc. for the settlement of damages.

I certify the points above to have read and understood.

\_\_\_\_\_  
Date / Signature Client

\_\_\_\_\_  
E-Mail Address Client