



P.O. Box 20058, Windhoek – Namibia
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Mail: info@africa-on-wheels.com
Web: www.africa-on-wheels.com

Conditions to Tour Operator Rates

Rates:

- Valid until 31.12.2015
- Rates are Nett. Please **Add** your Commission
- **Rentals are prepayable in advance.**

Rates included:

- Unlimited kilometers
- 2 Drivers
- Collusion damage waiver
- Theft loss waiver
- VAT
- Where applicable camping equipment
- Max.2 Transfers: Transfers from and to International Airport Windhoek. The Transfer after the vehicle drop off are at specific times only arranged by us.

Rates exclude:

- Fuel, Tyre, Lights, Windscreen and damages
- Delivery and Collection Fee
- Additional Driver (3rd+) Fees (20.00 N\$ per day per person)
- Over border permit fees of 500.00 N\$ per country
- Excess options
- Handling Fee of 350.00 N\$ for damages and traffic tickets
- 20.00 N\$ Contract Fee (Stamp Duty)

Extensions:

- Should your customer wish to extend his rental in excess of the voucher value, he will be charged the 7-14 day unlimited kilometers Rack Rate. The amount due will be collected direct from the Renter.
- The Renter has to inform AOW 2 days prior of return date for extension of car rental

Cancellation Fees:

- Any cancellation received within 30 days will be charged 15% of the total rental value.
- 50% of total rental value will be charged if cancelled within 15 days before rental.
- 100% of total rental will be charged if client does not collect vehicle

General:

- Rentals are subject to the standard rental conditions as described on the current brochure and rental agreement.
- Driver minimum age is 23 and maximum age is 70 years. Should your client not fall into this category, please consult our office.
- **We only accept driving licenses in English or international driving licenses.**
- Early Returns are not refundable.
- Rental charges are calculated from the time the vehicle reserved. Late collections are not credited.
- We do not allow Night Driving on rural Roads.

- AOW is not liable for any loss and damages of personal property
- The Renter must have a valid credit card for the Excess deposit. (Visa or Master Card only)

Drop Off and collection Fees:

- Fees/one way - as on request (price are subject to change without prior notice)

Insurance Options:

- Rates includes Theft loss and collusion damage waivers
- Option 1: Client can purchase the benefits of the Reduced Excess Waiver (REW) and reduce the applicable excess.
- Option 2: Client can purchase the benefits of the Super Excess Cover (SEC) and reduce his liability. **The SEC includes glass and tyre damages. If an accident is not caused by the renter, the excess will be Zero.** Should an accident however occur, where no other vehicle or animal is involved, the Excess will be payable by the Renter.
- Every damage caused by the Renter is payable up to the excess amount.
- **If vehicle is damaged because of negligence , full damage value payable.**
- Replacement vehicle: In case of accident the renter has to sign a new contract, new excess and has to pay the rent for the remaining days and the Tow in Costs.
- Excess is double if accident occurred in Zambia, Malawi, Mozambique and Tanzania.
- The security of the Excess chosen is required by credit card on collection of the vehicle.
- Insurance conditions and excesses may change without prior notice
- **Super Excess Cover only rentals from 6 days +**
- **Dune driving and Angola there will be NO extra Insurance**

Camping Equipment:

- Fully equipped vehicles include: Folding chairs and table, Grill Set, water can, gas cooker , neon lamp , cooking utensils, crockery and cutlery, sleeping bags +15° ; 12 volt fridge, sheets and pillows, roof top tent.
- 2pax or 4pax available

Additional Equipment:

- 12 volt tyre pump
- Rubber sand mats
- GPS Navigation System
- Fuel cans
- 12 Volt Fridge
- Plastic cool box
- First Aid Kit
- Maps etc.

Please note: If this Conditions should change, we will inform you
Reservation Address: **Bank Details:**

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Tel: + 264 (0) 61 232 871
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Mobile: + 264 (0) 81 129 33 55
Mail: info@africa-on-wheels.com

Acc Name: **Africa on Wheels**
Branch: FNB / Main Branch
Bank Code: 280172
Acc Nr: 62083414161
Swift Code: FIRNNANX